



## Return form

As customer you always have the right to return a product for a full refund within the reflection period of 14 calendar days after receiving your order. **Earrings are excluded from returns and refunds due to hygienic reasons.** After we have received your return package we will process your request and send you a conformation per email. The return costs are covered by the customer as will be the responsibility for any items lost during shipment. How does it work?

\* Print and fill out this form with your order number, name, items and reason.

\* After you filled out the form make sure to add it into your return package before shipping it to us.

<b>Date:</b>	
<b>Name:</b>	
<b>Order number:</b>	
<b>IBAN:</b>	

Quantity	Item	Reason

**Please note that we can only accept a return when the item or items are undamaged, unworn and with the original product label still attached. If for any reason the product label is attached to the wrong item, we cannot process your request.**

By choosing a reason you help us improve our services and item details.

1. Reflection period
2. Too big
3. Too small
4. Different from photo on website
5. Did not arrive on time
6. Don't like the colour/material
7. Wrong item/multiple items
8. Other

All returns may be shipped to following address:

Veviña Jewellery  
Verlengde Hoflaan 73  
6822EA Arnhem

Need any help? Contact us at [info@vevinia.com](mailto:info@vevinia.com)